



PATIENT ATTENDANCE POLICY

We would like to make sure you have the best experience possible on your journey to better health!

Please note the following Patient Attendance Policy:

- Patients will allow 24 hours advanced notice to their trainer if they have to change their appointment to a new time and/or day. Please reach out to your Cancer Exercise Instructor to reschedule this appointment.
- Patients must notify their instructor if running late for an appointment.
- We will adhere to a 3-strike policy for any problems with repeated no call/no shows, after which we will suspend any further training.

When three strikes have been achieved by the patient for attendance issues, we must suspend training with that patient and evaluate any circumstance they may be experiencing before any consideration of re-training occurs.

Every patient has the right to terminate their training program, and if they wish to do so, should reach out to the appropriate instructor or staff member of Maple Tree Cancer Alliance.

I agree to the above statements (please check box).

Printed Name: _____ Date: _____

Signature: _____